COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF SOUTHEAST TELEPHONE,)
LTD. FOR A CERTIFICATE TO RESELL) CASE NO. 96-279
TELECOMMUNICATIONS SERVICES)

ORDER

IT IS ORDERED that SouthEast Telephone, LTD. ("SouthEast") shall file the original and ten copies of the following information with the Commission no later than 20 days from the date of this Order.

- 1. Has SouthEast or any affiliate ever been compensated for providing intrastate telecommunications services within the Commonwealth of Kentucky? If yes, explain in detail.
- 2. Modify Original Page 19, Section 2.9.1 to comply with 807 KAR 5:006, Section 9, which says that customer claims can be made in person, by telephone, or in writing.

Done at Frankfort, Kentucky, this 8th day of August, 1996.

PUBLIC SERVICE COMMISSION

ATTEST:

For the Commission

Executive Director